

Centers for Medicare & Medicaid Services

**Dr. E. Heinrich, Dr. W. Parker, Dr. M. Crawford, and Dr. D. Dodgin  
are participating in  
Medicare's Comprehensive Care for Joint Replacement (CJR) model**

Medicare designed the Comprehensive Care for Joint Replacement (CJR) model to encourage higher quality care and greater financial accountability from hospitals when Medicare beneficiaries receive lower-extremity joint replacement procedures (LEJR), typically hip or knee replacements.

**Dr. E. Heinrich, Dr. W. Parker, Dr. M. Crawford, and Dr. D. Dodgin** have entered into a financial arrangement with The Hospital at Westlake Medical Center to participate in the CJR model. Through this financial arrangement, The Hospital at Westlake Medical Center may share payments it receives from Medicare with **Dr. E. Heinrich, Dr. W. Parker, Dr. M. Crawford, and Dr. D. Dodgin** if high quality of care goals are met, while keeping health care costs under control. If these standards are not met, **Dr. E. Heinrich, Dr. W. Parker, Dr. M. Crawford, and Dr. D. Dodgin** may have to pay The Hospital at Westlake Medical Center to repay Medicare for a portion of the spending. Your costs for covered care will not be affected by these arrangements.

**The CJR model aims to help give you better care.**

The CJR model aims to support better and more efficient care for beneficiaries undergoing hip and knee procedures. A CJR episode of care is typically defined as an admission of an eligible Medicare beneficiary to a hospital participating in the CJR model for an LEJR procedure. The CJR episode of care continues for 90 days following discharge.

You have the right to choose which hospital, doctor or other post-hospital stay health care providers you use.

- If you believe that your care is adversely affected or have concerns about substandard care, you may call 1-800-MEDICARE or contact your state's Quality Improvement Organization by going to: <http://www.qioprogram.org/contact-zones>.
- To find a different doctor, visit Medicare's Physician Compare website, <http://www.medicare.gov/physiciancompare>, or call 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048.
- To find a different hospital, visit <https://www.medicare.gov/hospitalcompare>, or call 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048.
- To find a different skilled nursing facility, visit Medicare's Nursing Home Compare website, <http://www.medicare.gov/nursinghomecompare>, or call 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048.

- To find a different home health agency, visit Medicare's Home Health Agency Compare website, <http://www.medicare.gov/homehealthcompare>, or call 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048.

**For more information about the Comprehensive Care for Joint Replacement (CJR) model**

If you have questions about or want more information about the CJR model, call The Hospital at Westlake Medical Center at 512-327-0000 or call 1-800-MEDICARE. You can also find additional information from Medicare at <https://innovation.cms.gov/initiatives/cjr>.